

Çocuk Hemşirelerinin İş Yükü ve İş Doyumu



Uzm. Hem. Ebru Melek Benligül

Dokuz Eylül Üniversitesi Hastanesi

Pediyatrik Yoğun Bakım Ünitesi



Sağlık Sisteminde Değişim



Sağlık Hizmetleri Sunumunda Değişim

Hasta güvenliği

Kaliteli sağlık hizmeti

Hasta hakları

Standardizasyon



Değişen ve Gelişen Sağlık Ortamları



**Dokuz Eylül Üniversitesi
Çocuk Yoğun Bakım Ünitesi**

Tanı yöntemlerinde gelişme

Tedavi modellerinde değişimler

Maliyet etkili uygulamalar

Karmaşık hasta gereksinimleri

Değişen ve gelişen
sağlık sistemi



**Hemşirelik
mesleğinden
beklentilerde artış**



Klinik Yeterlilik

Eleştirel Düşünme

Problem Çözme Becerisi

Kendine Güven

Akılcı Kararlar Alma

Sistemik ve bütüncül yaklaşım

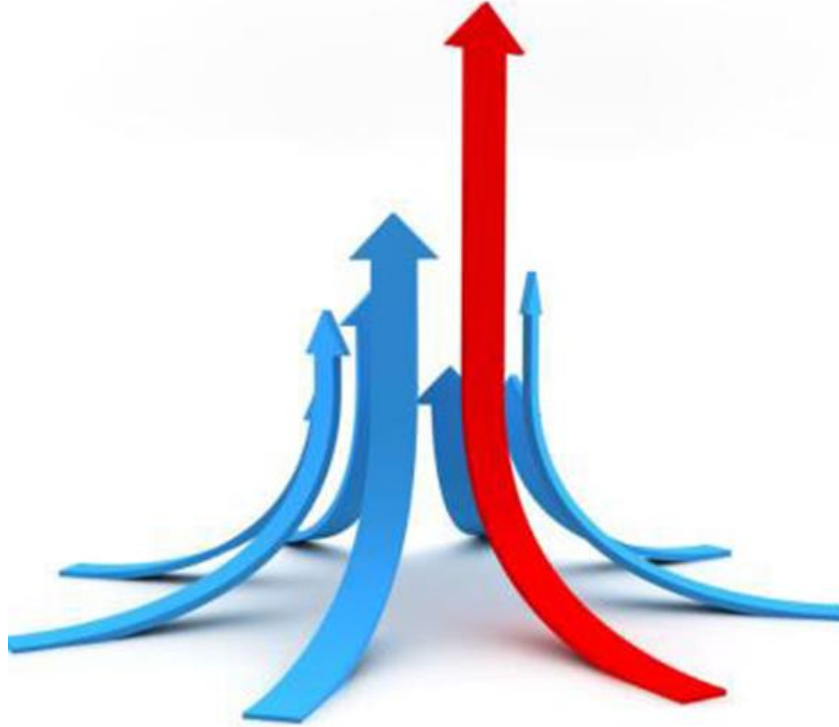
Kanıtı dayalı uygulama

Etkin iletişim ve ekip çalışması

Liderlik becerileri



Çocuk Hemşireliği



beklentiler en üst düzeye çıkmaktadır

Tüm dünyada hemşirelik alanında
iş gücü krizi yaşıyoruz

UK News



Concerns: Shadow health secretary Andy Burnham

Savage Tory cuts are putting the lives of hospital patients at risk because the NHS has 20,000 fewer nurses than it needs, disturbing figures reveal today.

Staff crisis in our hospitals - NHS is 20,000 nurses short because of Coalition's £20bn health budget cuts

Bu kriz hemřirelerin sayısında hayati bir azalmayla kendini göstermektedir

Midlands News Website of the Year
Express & Star

PUBLISHED: October 28, 2015



Wanted: 200 Filipino nurses to solve staffing crisis at Wolverhampton's New Cross Hospital

New Cross Hospital is looking to recruit 200 Filipino nurses in an attempt to solve its staffing crisis.

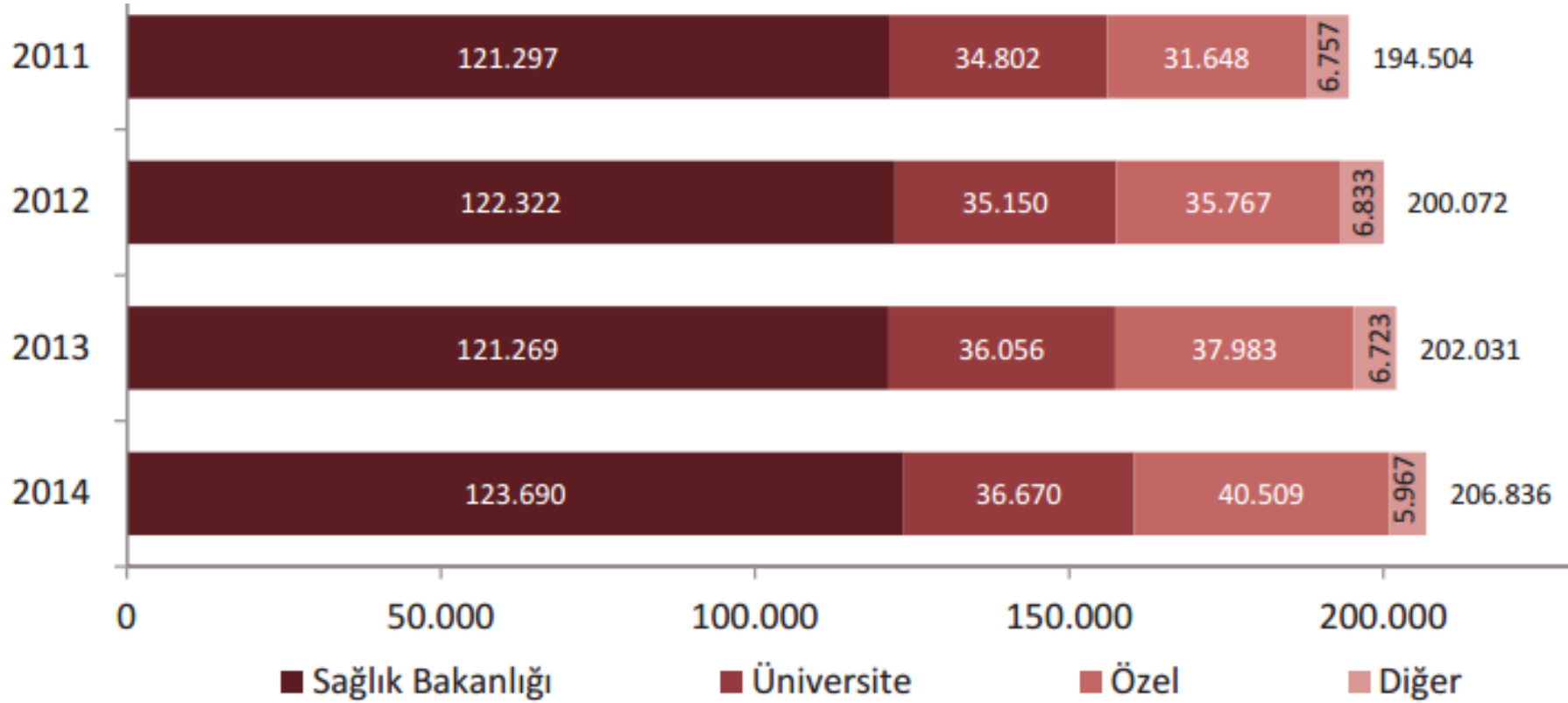
04 Kasım 2015, Çarşamba

EGE ÜNİVERSİTESİ'NDE HEMŞİRE KRİZİ

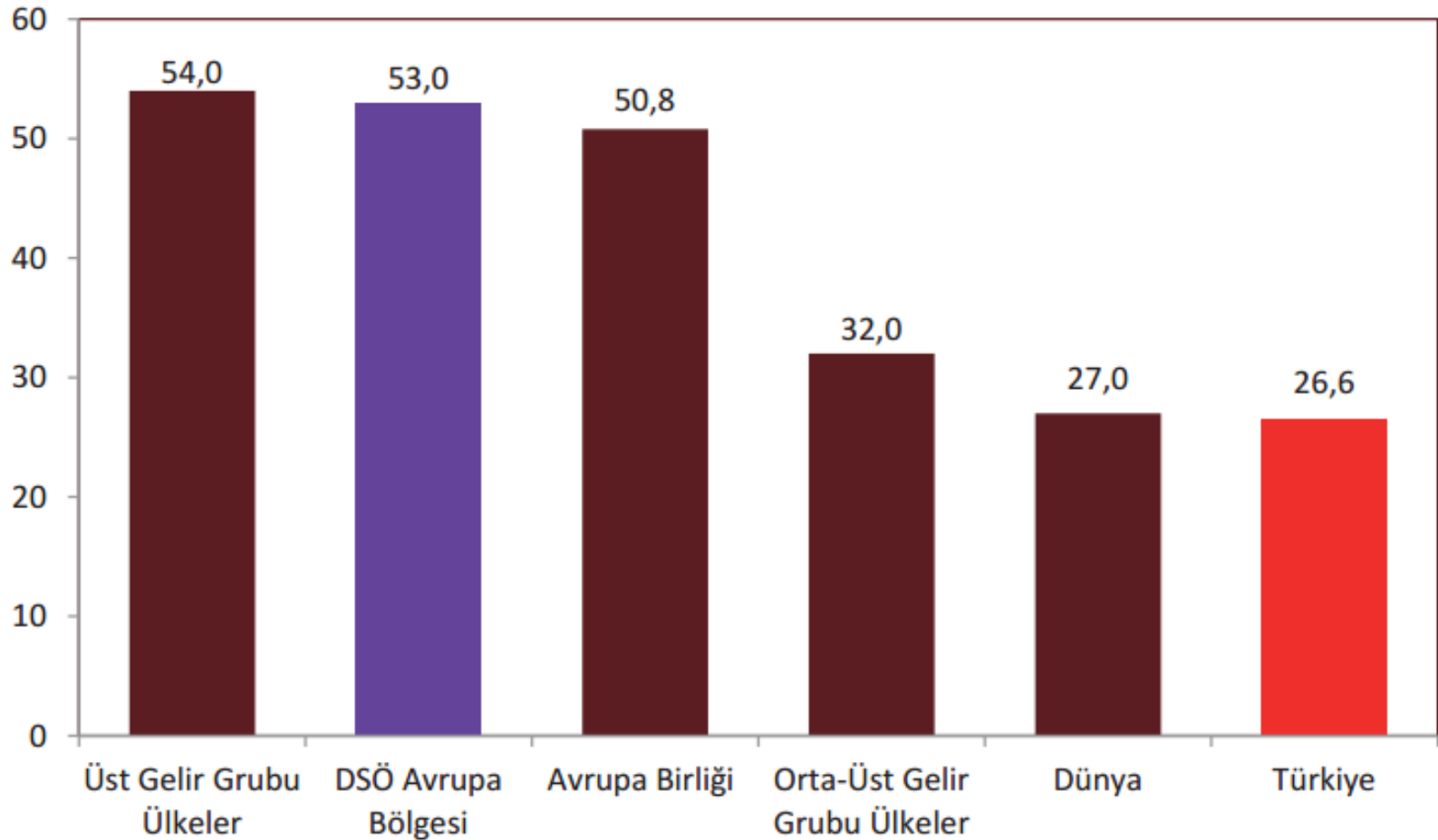
İzmir'de, Dokuz Eylül Üniversitesi Hastanesi'nde başlayan hemşire krizi Ege Üniversitesi Hastanesi'ne de sıçradı. Hastane bünyesinde bulunan Çocuk Hastanesi Çocuk Psikiyatri Kliniği'nde tedavi gören 12 çocuk, hemşire yetersizliği gerekçe gösterilerek 5 ve 6 Kasım 2015 tarihlerinde taburcu edilecek.



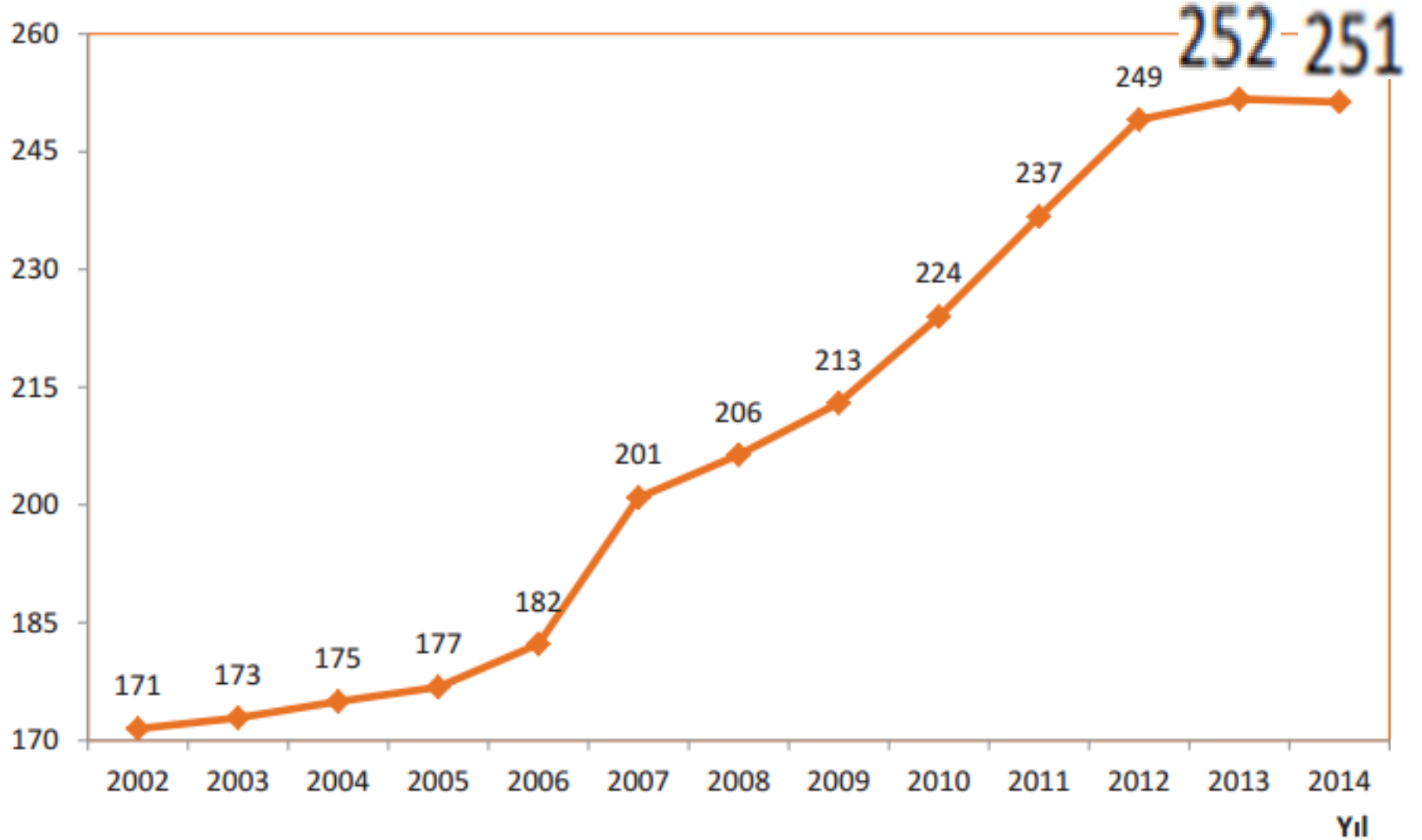
Yıllara ve Sektörlere Göre Hastane Yatağı Sayısı, Türkiye



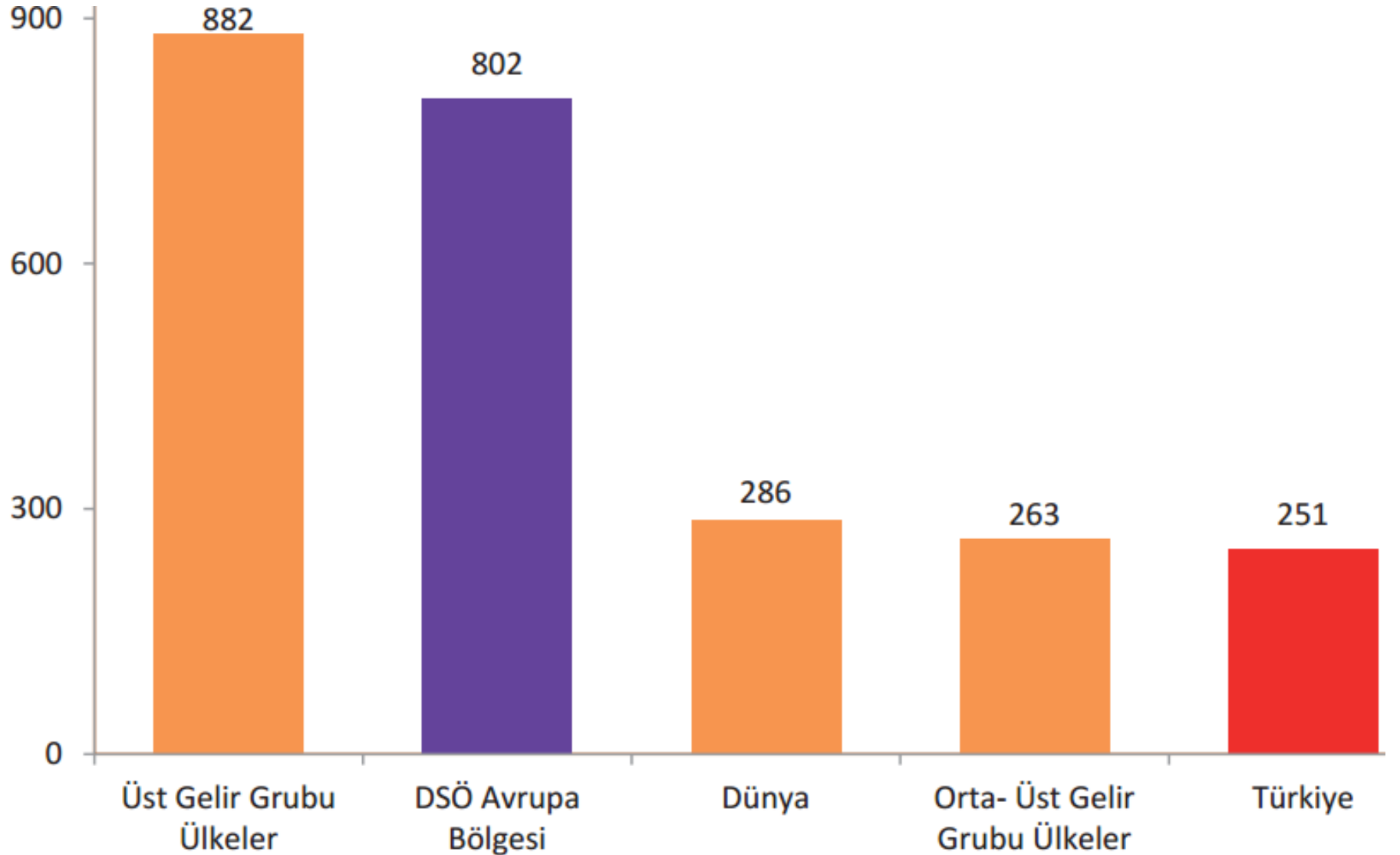
10.000 Kişiyeye Düşen Hastane Yatağı Sayısının Uluslararası Karşılaştırması



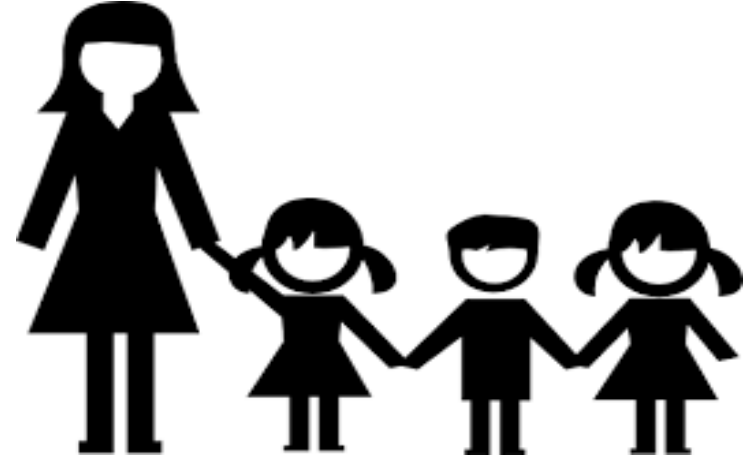
Yıllara Göre 100.000 Kişiyeye Düşen Hemşire ve Ebe Sayısı, Tüm Sektörler



100.000 Kişiyeye Düşen Hemşire ve Ebe Sayısının Uluslararası Karşılaştırması



Hasta sayısının
artması



Hemşire sayısının
azalması

Hemşireler personel yetersizliğine isyan etti

14 Temmuz, 2015



Bakım Verici ve
Sağlığı Koruyucu

Eğitici ve
Araştırmacı

İletişimci ve
İşbirliği

Savunucu ve
Karar Alıcı

Yönetici ve
Koordine Edici

Rahatlatici

Danışmanlık

Rehabilite Edici



İş Yükünde Artış





LINDA H. AIKEN^{1,2}, SEAN P. CLARKE¹ AND DOUGLAS M. SLOANE¹ FOR THE INTERNATIONAL HOSPITAL OUTCOMES RESEARCH CONSORTIUM

International Journal for Quality in Health Care 2002; Volume 14, Number 1: pp. 5–13

Nurse-to-Patient Ratios and Neonatal Outcomes: A Brief Systematic Review

Michael Sherenian^{a, b} Jochen Profit^d Barbara Schmidt^c Sanghee Suh^a
Rui Xiao^c John A.F. Zupancic^e Sara B. DeMauro^{a, c}

^aDepartment of Pediatrics, The Children's Hospital of Philadelphia, ^bDrexel University College of Medicine, and
^cPerelman School of Medicine, University of Pennsylvania, Philadelphia, Pa., ^dDepartment of Pediatrics, Baylor College
of Medicine and Texas Children's Hospital, Houston, Tex., and ^eDepartment of Pediatrics, Harvard Medical School and
Beth Israel Deaconess Medical Center, Boston, Mass., USA

Yenidoğan yoğun bakım ünitelerinde

Düşük hemşire / hasta oranı
ile yüksek mortalite arasında
ilişki vardır

Methods: Two authors (M.S., S.S.) searched PubMed, Med- More research on this subject, including a standard and valid

Neonatology 2013;104:179–183

SPECIAL ARTICLE

Nurse Staffing and Inpatient Hospital Mortality

Jack Needleman, Ph.D., Peter Buerhaus, Ph.D., R.N., V. Shane Pankratz, Ph.D.,
Cynthia L. Leibson, Ph.D., Susanna R. Stevens, M.S.,
and Marcelline Harris, Ph.D., R.N.

8 saat ve daha fazla süre
hedef sayıdan daha az hemşire çalıştırılması
mortalite riskini %2 arttırır



Published in final edited form as:

Int J Nurs Stud. 2007 February ; 44(2): 175–182. doi:10.1016/j.ijnurstu.2006.08.003.

Outcomes of variation in hospital nurse staffing in English hospitals: Cross-sectional analysis of survey data and discharge records

Anne Marie Rafferty^{a,f,*}, Sean P. Clarke^b, James Coles^{c,f}, Jane Ball^d, Philip James^e, Martin

Hemşire / hasta oranının
düşük olduğu hastanelerde
bakım kalitesi düşük
ve
mortalite oranı % 26

Conclusions: The findings of this study suggest that low nurse:patient ratios have a negative impact on patient outcomes and factors influencing nurse retention as have been found in the USA.



PATIENT TO NURSE RATIO AND RISK OF VENTILATOR- ASSOCIATED PNEUMONIA IN PATIENTS

- Avrupada 9 ülke
- 27 yoğun bakım ünitesi
- 1658 hasta verisi

spoina Koulenti,
MD, Emilpaolo
Ignacio Martin-
Garcia, Study Group

**Hemşire/hasta
1:1**

**Hemşire/hasta
1:2**

**hemşire/hasta
1:3**



PATIENT TO NURSE RATIO

**Hemşire/hasta
1:1**



% 9,3

**Hemşire/hasta
1:2**



% 25,7

**hemşire/hasta
1:3**



% 24,2

CRITICALLY ILL PATIENTS

By Stijn I. Blot, RN, MNsc, PhD, Mireia Llaurodo Serra, RN, Despoina Koulenti, MD, Thiago I. Blot, MD, Pavlos Myrianthopoulos, MD, Arzu Topeli, MD, Manno, MD, Loeches, MD, PhD, for the EU-ICU Study Group

1'den fazla hastaya bakılması VIP arttırmaktadır

Impact of Staffing on Bloodstream Infections in the Neonatal Intensive Care Unit

Jeannie P. Cimiotti, DNS, RN; Janet Haas, MS; Lisa Saiman, MD, MPH; Elaine L. Larson, PhD

Objective: To examine the association between registered nurse staffing and healthcare-associated bloodstream infections in infants in the neonatal intensive care unit (NICU).

Design: Prospective cohort study.

Main Outcome Measure: Time to first episode of healthcare-associated bloodstream infection.

Results: A total of 224 infants had an infection that met the study definition of healthcare-associated bloodstream infection. In a multivariate analysis, after controlling for infants' intrinsic and extrinsic risk factors, a

Hemşire sayısının azalması
Kan akımı enfeksiyon riskini artırmaktadır

Intervention: Hours of care provided by registered nurses.

tion in infants in the NICU.

Arch Pediatr Adolesc Med. 2006;160:832-836

Major article

Nurse staffing, burnout, and health care—associated infection

Jeannie P. Cimiotti DNSc, RN^{a,b,*}, Linda H. Aiken PhD^c, Douglas M. Sloane PhD^c, Evan S. Wu BS^c

^a New Jersey Collaborating Center for Nursing, Rutgers, The State University of New Jersey, Newark, NJ

^b College of Nursing, Rutgers, The State University of New Jersey, Newark, NJ

^c Center for Health Outcomes and Policy Research, School of Nursing, University of Pennsylvania, Philadelphia, PA

Hemşirenin baktığı hasta sayısındaki **1 artış**

Üriner enfeksiyon
hızında
% 0,1 artış
ile ilişkili

Cerrahi alan
enfeksiyon hızında
% 0,5 artış
ile ilişkili

Nursing staffing, nursing workload, the work environment and patient outcomes

Christine Duffield, PhD^{a,*}, Donna Diers, PhD^{b,c},
Linda O'Brien-Pallas, PhD, FCAHS^d, Chris Aisbett, BSc^e, Michael Roche, MHSc^e,
Madeleine King, BSc, PhD^f, Kate Aisbett, BSc^e

^aCentre for Health Services Management, Faculty of Nursing, Midwifery and Health, University of Technology, Sydney, PO Box 123, Broadway, Sydney, NSW 2007, Australia

^cCentre for Health Services Management, Faculty of Nursing, Midwifery and Health, University of Technology, Sydney, PO Box 123, Broadway, Sydney, NSW 2007, Australia

Avustralya

19 hastanenin 80 birimi

5885 hasta verisi

Abstract

Nurse staffing
to negative
mixed results
© 2011

1. Introduction

The New South Wales Government commissioned a study to identify strategies for improving the effectiveness and efficiency of nurse staffing in its hospitals. Building on international research in this area, the investigators designed

patient outcomes in finding data to bring them all together potentially exist only at the individual hospital level. In general, single sample studies are a weak source of evidence for public policy making. This is a problem if the purpose of

Nursing staffing, nursing workload, the work environment and patient outcomes

Christine Duffield, PhD^{a,*}, Donna Diers, PhD^{b,c},
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Madeleine King, BSc, PhD^f, Kate Aisbett, BSc^e

^aCentre for Health Services Management, Faculty of Nursing, Midwifery and Health, University of Technology, Sydney, PO Box 123, Broadway, Sydney, NSW, 2007, Australia

^bYale University School of Nursing, New Haven, CT 06536, USA

^cCentre for Health Services Management, Faculty of Nursing, Midwifery and Health, University of Technology, Sydney, NSW 2007, Australia

^dLawrence S. Bloomberg Faculty of Nursing, Nursing Research Services Research Unit
University of Toronto, Toronto, Ontario, Canada M5S 1A5

^eSt. Andrew's Hospital, Randwick, NSW 2031, Australia
^fSchool of Life, University of Sydney, Sydney, NSW 2006, Australia
15 December 2009; accepted 2 December 2009

Bası Ülseri

GIS Kanama

Pulmoner Yetmezlik

Sepsis

Şok

Yetersiz hemşire çalışan birimlerde
DAHA YÜKSEK
($p < 0,01$)

international research in this area, the investigators designed for public policy making. This is a problem if the purpose of

CLINICAL ISSUES

Nursing activities, nurse staffing and adverse patient outcomes as perceived by hospital nurses

Saima Hinno,

Hemşirenin baktığı hasta sayısındaki artış

Aim. To investigate
as perceived by re

Background. Previous research indicates that a higher proportion of registered nurses in the staff mix results in better patient outcomes. Knowledge of the relationship between nurse staffing and adverse patient outcomes is crucial to optimise the management of professional nursing resources and patient care.

Design. A cross-sectional, descriptive questionnaire survey.

Methods. Registered nurses working in Finland ($n = 525$) and in the Netherlands ($n = 324$) with response rates of 44.9%

Results. The pa
were fewer reg
staff. In addition

reported more dissatisfaction with the availability of support services. Frequencies of patient falls were related to the patient-to-nurse ratio in both countries. Finnish participants reported the occurrence of adverse patient outcomes more frequently.

Conclusions. Significant associations were found between nurse staffing and adverse patient outcomes in hospital settings.

Düşme oranındaki artışın nedenidir

Association of nursing workload and unplanned extubations in a pediatric intensive care unit*

Robert S. Ream, MD; Kevin Mackey, MS; Terry Leet, PhD; M. Christine Green, MSN; Teresa L. Andreone, MD, PhD; Laura L. Loftis, MD; Robert E. Lynch, MD, PhD

2193 hemşire vardiyası

2 yıllık çalışma

Hemşire iş yükü

Patients: All patients admitted to the PICU.

Interventions: The total PALs per shift divided by the

number of nursing staff yielded an average assignment of 5.8 ± 0.7 PALs. Forty unplanned extubations (0.76 unplanned extubations/100 ventilator days) were observed during the study period. Logistic regression revealed that unplanned extubations were associated with shift PAL nurse ratio ($P < .001$), on nurse shift ($P < .001$), and those shift ($P < .001$).

Conclusions: The increased with higher patient acuity. Successful intervention error may need to address both nurse demand methodology and workload. (Pediatr Crit Care Med 2007; 8:366–371)

KEY WORDS: nursing; workload; acuity; staffing ratio; Therapeutic Intervention Scoring System; extubation; medical errors; pediatric intensive care unit

Association of nursing workload and unplanned extubations in a pediatric intensive care unit*

Table 3. Multivariate analysis of unplanned extubations

	Unplanned Extubation Risk, %	Crude Odds Ratio	Adjusted Odds Ratio ^a	95% Confidence Interval	p Value for Linear Trend
Patient/nurse ratio					.03
0.70–1.14	0.9	1.0	1.0	Reference	
1.15–1.28	2.0	2.2	2.0	0.7–6.1	
1.29–1.42	1.6	1.7	1.7	0.6–5.2	
1.43–2.00	2.9	3.2	3.1	1.1–8.6	

Hemşirenin baktığı hasta sayısı arttıkça plansız ekstübasyon sayısı artmaktadır

Effect of fatigue, workload, and environment on patient safety in the pediatric intensive care unit

Vicki L. Montgomery, MD, FAAP, FCCM

Introduction: Pediatric intensive care unit patient care occurs in an unpredictable, technology-rich environment that is dependent on highly skilled personnel—all features providing a complex environment. This review examines basic physiology and evaluates the impact of fatigue and workload on healthcare workers and patient safety.

Body: The pediatric intensive care unit is a high-stress environment in which fatigue and excessive workload can provide potential “holes” that may allow errors to occur. A large body of evidence is examined that suggests sleep deprivation can impair medical and surgical performance and can be improved with

scheduling intervention. Nursing fatigue and workload have documented effects on increasing intensive care unit error, including such as dissociated with pediatric intensive care unit. These factors have the potential to contribute to medical error in the pediatric intensive care unit. (Pediatr Crit Care Med 2007; 8[Suppl.]:S11–S16)

Keywords: medical errors; fatigue; sleep physiology; pediatric intensive care unit

Hemşire iş yükündeki artış

ilaç hatalarını arttırmaktadır

The patient care day in a pediatric intensive care unit is a complex, technology-rich environment that is unpredictable, rapidly changing, and full of equipment that lacks standardization. Patient care is dependent on the presence of teams composed of highly

Many causes of medical error exist. Medical errors frequently result when a healthcare worker fails to perform perfectly (active errors) and the system does not have adequate defenses to prevent the

factors that are contributing to the error. Implementing reliable systems. Thus, highly reliable organizations have systems that utilize what is known about the factors that generate error and affect human performance to develop processes that provide



OPEN ACCESS

An observational study of nurse staffing ratios and hospital readmission among children admitted for common conditions

Hemşirenin baktığı hasta sayındaki
1 artış

► Additional material is published online only. To view please visit the journal online (<http://dx.doi.org/10.1136/bmjqs-2012-001610>).

ABSTRACT

Background Hospital patient-to-nurse staffing ratios are associated with quality of care in adult patient populations but little is known

INTRODUCTION

Preventing unnecessary hospital readmission is increasingly important to hospitals as they face the prospect of nonpayment,^{1 2}

¹Cincinnati Children's Hospital Medical Center, Cincinnati, Ohio, USA

²University of Cincinnati College of Nursing, Cincinnati, Ohio, USA

³New Jersey Collaborating Center for Nursing, Rutgers University, Newark, New Jersey, USA

⁴Center for Outcomes Research, The Children's Hospital of

Pediyatrik dahili birimlerde
yeniden yatış olasılığını
% 11 arttırmakta

a measure of hospital focus of large-scale initiatives such as care and Medicaid payment-based Care.³ In paediatrics, hospital readmission is with an emphasis on including medical



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ABSTRACT

Background Hospital patient-to-nurse staffing ratios are associated with quality of care in adult patient populations but little is known about how these factors affect paediatric care.

INTRODUCTION

Preventing unnecessary hospital readmission is increasingly important to hospitals as they face the prospect of nonpayment,^{1 2}

Pediatrik cerrahi birimlerde
yeniden yatış olasılığını
% 48 arttırmakta

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³New Jersey Collaborating Center for Nursing, Rutgers University, Newark, New Jersey, USA

⁴Center for Outcomes Research, The Children's Hospital of

and readmission as a measure of hospital quality. A focus of large-scale initiatives such as the Affordable Care Act and Medicaid community-based Care and Access.³ In paediatrics, hospital readmission is a key quality metric with an emphasis on preventing medical



Hemşireler Ağır İş Yükü Nedeniyle Düşük Yapıyor

**ÖZEL
HABER**

Tüm dünyada olduğu gibi ülkemizde de hemşire iş gücü yetersizliği olmasına rağmen, hemşireler kendi işleri dışında birçok işle uğraşmaktadır.

Hemşireler doğrudan hemşirelik uygulamalarının yanında



- ilaç malzeme kontrolü ve temini,
- alanın genel düzeni,
- temizliğin kontrolü ve organizasyonu,
- alana gelen telefonları cevaplama,
- kırtasiye ihtiyaçlarının takibi ve temini,
- alandaki tıbbi cihaz ve aletlerin kontrolü



Dolaylı uygulamalar



Hemşirenin Görevi Olmayan Uygulamalar



Yoğun Bakım Hemşirelerinin İş Yükünün Belirlenmesi

Determination of Workload of Intensive Care Unit Nurses

Tablo 1. Hemşirelik uygulamalarının vardiyalara göre ayrılan zaman açısından yüzdesel dağılımı

Özellik	Gündüz vardiyası (10 saat) %	Gece vardiyası (14 saat) %
Doğrudan bakım uygulamaları	37	34
Kayıt ve rapor etme	12	12,5
Hasta tanılması	9	18,5
Hasta ile ilişkili dolaylı uygulama	11	12
Hemşirenin görevi olmayan uygulamalar	15	19
Bireysel aktiviteler	6	4
Toplam	100	100

Yoğun Bakım Hemşirelerinin İş Yükünün Belirlenmesi

Determination of Workload of Intensive Care Unit Nurses

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Hemşirenin görevi olmayan uygulamalar	15	19
Bireysel aktiviteler	6	4
Toplam	100	100



Dolaylı uygulamalara ayrılan zamanın yanı sıra görevi olmayan işlerin beklenmesi

hemşirenin iş yükünün artması

Hemşirelerin zamanlarının verimli bir şekilde kullanılmaması

Hemşirenin yapması gereken doğrudan bakım uygulamalarına ayrılan sürenin azalması



YOU DON'T LOOK
SO GOOD... SHOULD
I CALL THE
NURSE?

I AM THE
NURSE!

PATIENTS' HEALTH
LINKED TO NURSES'
WORKLOAD
NURSE
SHORTAGE

Beep-Beep-
Beep-Beep-

WORK LOG

Joe Heller

İş Yükünde Artış

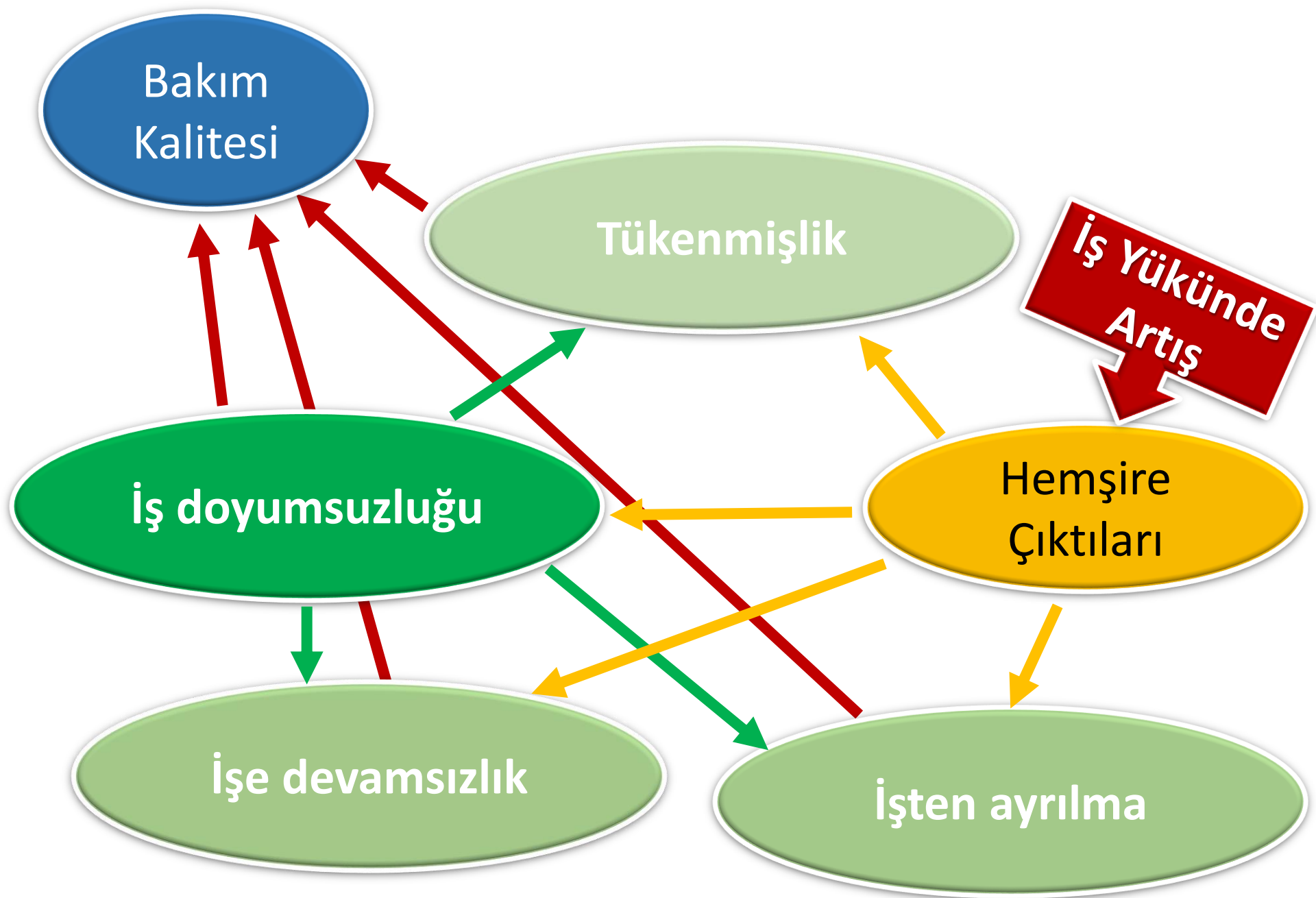
Çalışma Ortamı

Bakım Süreci

**Hemşire
Çıktıları**

Bakım Kalitesi





The relationship between UK hospital nurse staffing and emotional exhaustion and job dissatisfaction.

Louisa Sheward, Jennifer Hunt, Suzanne Hagen, Margaret Macleod, Jane Ball

University of Paisley.

- İngiltere ve İskoçya
- 8780 hemşire

Hemşire başına düşen hasta sayısı **arttıkça**



iş doyumsuzluğu riskinin **arttığı**



hemşirelerde işe devamsızlık sağlık sorunlarının **arttığı** saptanmıştır

Hospital nursing, care quality, and patient satisfaction: Cross-sectional surveys of nurses and patients in hospitals in China and Europe

Li-ming You^a, Linda H. Aiken^{b,*}, Douglas M. Sloane^b, Ke Liu^a, Guo-ping He^c, Yan Hu^d, Xiao-lian Jiang^e, Xiao-han Li^f, Xiao-mei Li^g, Hua-ping Liu^h, Shao-mei Shangⁱ, Ann Kutney-Lee^b, Walter Sermeus^j

ARTICLE INFO

Article history:

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Keywords:

Nursing in China

Hospital nursing outcomes

Patient satisfaction

181 Hastane
9688 hemşire

and graded their hospital low on patient safety (36%). These outcomes tend to be somewhat poorer in China than in Europe, though fewer nurses in China gave their hospitals poor safety grades.

Nurses in Chinese hospitals with better work environments and higher nurse-assessed safety grades had lower odds of high burnout and job dissatisfaction (ORs ranged from

of nurse resources in Chinese
and patient outcomes.

86 patients in 181 Chinese
characteristics and nurse and
China were compared with a

gh burnout and 45% were
nurses described their work
(61% and 29%, respectively)

Hasta/ hemşire oranı yükseldikçe



P= 0,02

İş
memnuniyetsizliğinin
arttığı

P= 0,02

Tükenmişlik
düzeyinin **arttığı**



P= 0,005

İş doyumunu daha az ve tükenmişlik düzeyi daha yüksek
hemşireler, verdikleri bakımın kalitesini de
daha **düşük olarak** değerlendirmiştir

Hospital Nurse Staffing and Patient Mortality, Nurse Burnout, and Job Dissatisfaction

Linda H. Aiken, PhD, RN

Sean P. Clarke, PhD, RN

Douglas M. Sloane, PhD

Julie Sochalski, PhD, RN

Jeffrey H. Silber, MD, PhD

Context The worsening hospital nurse shortage and recent California legislation mandating minimum hospital patient-to-nurse ratios demand an understanding of how nurse staffing levels affect patient outcomes and nurse retention in hospital practice.

Objective To determine the association between the patient-to-nurse ratio and patient mortality, failure-to-rescue (deaths following complications) among surgical patients, and factors related to nurse retention.

THE PAST DECADE HAS BEEN A TURBULENT one for hospital nursing practice. Concerns about a growing shortage of nurses nationwide have led to calls for legislation that hospitals provide adequate patient-to-nurse care.⁴⁻⁶ Philadelphia has implemented a 1:1 patient-to-nurse ratio in its hospitals.⁷

The shortage of hospital nurses may be linked to unrealistic nurse workloads.⁸ Forty percent of hospital nurses have burnout levels that exceed the norms for health care workers.⁴ Job dissatisfaction is also a concern. A recent study of 10,000 nurses found that 15% of nurses were dissatisfied with their work. The study also found that nurses who were dissatisfied with their work were more likely to leave their jobs. The study also found that nurses who were dissatisfied with their work were more likely to leave their jobs. The study also found that nurses who were dissatisfied with their work were more likely to leave their jobs.

The study analyzed linked data from the National Surgical and Adjuvant Breast and Bowel (NSAB) and Vascular Surgery (VASC) registries, which include data from 1998, 2000, and November 30, 2001, from 100 hospitals in Pennsylvania.

The study found that higher patient-to-nurse ratios were associated with higher rates of failure-to-rescue and higher rates of nurse burnout and job-related dissatisfaction.

The study also found that higher patient-to-nurse ratios were associated with higher rates of patient mortality. The study found that for every additional patient per nurse, the odds of patient mortality increased by 7% (OR, 1.07; 95% CI, 1.02-1.11). The study also found that for every additional patient per nurse, the odds of failure-to-rescue increased by 23% (OR, 1.23; 95% CI, 1.13-1.34). The study also found that for every additional patient per nurse, the odds of nurse burnout increased by 15% (OR, 1.15; 95% CI, 1.07-1.25). The study also found that for every additional patient per nurse, the odds of job dissatisfaction increased by 15% (OR, 1.15; 95% CI, 1.07-1.25).

Conclusions In hospitals with high patient-to-nurse ratios, surgical patients experience higher rates of failure-to-rescue and higher rates of nurse burnout and job-related dissatisfaction.

ABD
210 hastane
10184 hemşire

Hospital Nurse Staffing and Patient Mortality, Nurse Burnout, and Job Dissatisfaction

Hemşire başına düşen hasta sayısındaki
1 artış

Tükenmişliği
% 23
arttırmakta

Hospital Nurse Staffing and Patient Mortality, Nurse Burnout, and Job Dissatisfaction

Hemşire başına düşen hasta sayısındaki
1 artış



İş memnuniyetsizliği
% 15
arttırmakta

Hospital staffing, organization, and quality of care: cross-national findings

LINDA H. AIKEN^{1,2}, SEAN P. CLARKE¹ AND DOUGLAS M. SLOANE¹ FOR THE INTERNATIONAL HOSPITAL OUTCOMES RESEARCH CONSORTIUM

¹Center for Health Systems Research and Analysis, University of Pennsylvania

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Study participants. 10 319 nurses

Interventions. None.

Main outcome measures. Nurse job dissatisfaction, burnout, and nurse-rated quality of care.

University of Pennsylvania

International Conference

International Conference

International Conference

United States (Pennsylvania)

Medical and surgical units

iş doyumu

Tükenmişlik

Bakım kalitesi

ABD, Kanada
İngiltere, İskoçya

303 hastane
10 319 hemşire

Hospital staffing, organization, and quality of care: cross-national findings

Table 4 Odds ratios associated with the effects of nurse staffing and organizational support on job dissatisfaction, nurse burnout, and nurse reports of low quality of care

	Worst versus best staffing		Least versus most organizational support	
	Gross effect	Net effect	Gross effect	Net effect
Dissatisfied with current job	1.35 (1.18, 1.54)***	1.12 (0.98, 1.28)	2.08 (1.81, 2.40)***	2.02 (1.75, 2.34)***
Emotional exhaustion (burnout) score above published norms for medical workers	1.25 (1.09, 1.43)***	1.04 (0.91, 1.17)	2.05 (1.78, 2.35)***	2.03 (1.76, 2.34)***
Fair/poor quality of care on unit	1.66 (1.38, 2.00)***	1.30 (1.11, 1.54)***	2.63 (2.20, 3.14)***	2.44 (2.05, 2.91)***

Hemşire sayısının yeterliliğinin
iş memnuniyetsizliği, tükenmişlik ve bakım kalitesi üzerine
önemli bir etkisi vardır

Hemşire sayısının artması yeterli mi?



Herzberg'in İkili Etmen (Motivasyon-Hijyen) Kuramı

Çalışanların
kötümser olmasına,
işten ayrılmasına ve
tatminsizliğine sebep
olan



**Hijyen
etmenleri**

Çalışanları mutlu
kılan ve işyerine
bağlayan



**Tatmin edici
etmenler**

Herzberg'in İkili Etmen (Motivasyon-Hijyen) Kuramı

YÜKSEK TATMİN

Güdüleyiciler

Başarma
Tanınma
Sorumluluk
İşin kendisi
Kişisel gelişim

NE TATMİN
NE TATMİNSİZ

Hijyen Faktörler

Çalışma koşulları
Ücret ve güvence
Firma kuralları
Denetleyiciler
Kişilerarası ilişkiler

YÜKSEK
TATMİNSİZLİK

ÇOCUK HEMŞİRELERİNİN İŞ TANIMLAMA VE DOYUM DÜZEYLERİ

Fatma GÜDÜCÜ TÜFEKÇİ¹, Fatma KURUDİREK²,
Gülbeyaz BARAN³

ÖZET

Tablo 1. Çocuk Hemşirelerinin İş Doyumu Puan Ortalamaları

İç Doyum	1-5	3.28±0.82
Dış Doyum	1-4	2.81±0.85
Genel	1-5	3.38±0.71

üniversite mezunu, %55.5'ini evli, %65.1 beş yıl ve daha hemşirelik deneyimine ve %78.5'ini beş yıl ve daha çocuk hemşireliği deneyimine sahip olduğu, %55'inin yenidoğan ünitesinde çalıştığı, %88.3'ünün klinik hemşiresi olduğu, %80'inin vardiya usulü ile çalıştığı ve %45'inin çocuk hemşireliğini isteyerek tercih ettiği

ÇOCUK HEMŞİRELERİNİN İŞ TANIMLAMA VE DOYUM DÜZEYLERİ

Fatma GÜDÜCÜ TÜFEKÇİ¹, Fatma KURUDİREK²,

Gülbeyaz BARAN³

ÖZET

Araştırma, çocuk hemşirelerinin iş tanımlama ve iş doyum düzeylerinin değerlendirilmesi, aralarındaki ilişkinin incelenmesi ve etkileyen faktörlerin belirlenmesi amacıyla yapılmıştır.

Tanımlayıcı nitelikte yapılan araştırma, Erzurum'da bir üniversite hastanesinde 1 Mayıs 2012 tarihinde gerçekleştirilmiştir. Araştırmanın evreni üniversite hastanesi çocuk kliniği çalışanlarıdır.

Çocuk hemşireliğini isteyerek seçenlerde

iş doyumunu daha yüksek

$P=0.041$

Araştırmada, çocuk hemşirelerinin %91.7'sinin kadın, yaş ortalamasının 27.30 ± 5.07 olduğu, %70'inin üniversite mezunu, %53.3'ünün evli, %65'i beş yıl ve altı hemşirelik deneyimine ve %78.3'ünün beş yıl ve altı çocuk hemşireliği deneyimine sahip olduğu, %55'inin yenidoğan ünitesinde çalıştığı, %88.3'ünün klinik hemşiresi olduğu, %80'inin vardiya usulü ile çalıştığı ve %45'inin çocuk hemşireliğini isteyerek tercih ettiği

Yenidoğan Yoğun Bakım Kliniği'nde çalışan hemşirelerde iş doyumu ve etkileyen faktörler

Factors affecting the job satisfaction of nurses working in the Neonatal Intensive Care Unit

Aynur AYTEKİN¹, Fatma YILMAZ KURT²

Tablo 1. Hemşirelerin iş doyumu ölçek puan ortalamaları.

İş Doyumu	Madde Sayısı	X±SD	Ölçeklerin Alt-Üst Sınırı
İçsel doyum	12	3.47±0.43	1-5
Dışsal doyum	8	3.08±0.66	1-5
Toplam iş doyumu	20	3.32±0.49	1-5

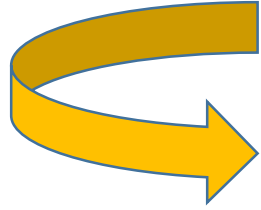
Tablo 2. Hemşirelerin tanıtıcı özellikleri ve iş doyumu puanlarının dağılımı.

Tanıtıcı Özellikler	Sayı	%	İçsel Doyum X±SD	Dışsal Doyum X±SD	Toplam İş Doyumu X±SD
Yaş grubu					
20-29 yaş	34	39.5	3.47±0.41	3.24±0.61	3.38±0.46
30-35 yaş	30	34.9	3.40±0.42	2.89±0.64	3.20±0.47
36 ve üzeri	22	25.6	3.57±0.48	3.12±0.74	3.39±0.54
Test			KW =1.374 p=0.503	KW =4.253 p=0.119	KW =2.778 p=0.249
Eğitim durumu					
Lise	9	10.5	3.44±0.34	3.12±0.63	3.31±0.40
Ön lisans	17	19.8	3.48±0.45	2.94±0.66	3.26±0.49
Lisans	51	59.3	3.38±0.46	3.04±0.68	3.25±0.53
Lisansüstü	9	10.5	3.73±0.20 KW =5.063 p=0.167	3.68±0.21 KW =9.458 p=0.024	3.71±0.16 KW =8.522 p=0.036
Medeni durum					
Evli	68	79.1	3.44±0.45	3.04±0.69	3.28±0.51
Bekâr	18	20.9	3.58±0.32	3.25±0.52	3.45±0.35
Test			MW-U=382.00 p=0.192	MW-U=383.50 p=0.199	MW-U=367.00 p=0.137
Çocuk sahibi olma durumu					
Var	55	64.0	3.49±0.46	3.04±0.71	3.31±0.52
Yok	31	36.0	3.46±0.38	3.13±0.53	3.33±0.39
Test			t=0.267 p=0.790	t=0.617 p=0.539	t=0.191 p=0.849
Aylık gelir durumu algısı					
Gelir giderden az	8	9.3	3.34±0.52	2.90±0.65	3.16±0.50
Gelir gider denk	48	55.8	3.43±0.41	3.01±0.57	3.26±0.45
Gelir giderden çok	30	34.9	3.55±0.43	3.23±0.77	3.42±0.53
Test			KW=1.379 p=0.502	KW=2.323 p=0.313	KW=2.109 p=0.348

Tablo 3. Hemşirelerin mesleki özellikleri ve iş doyumu puanlarının dağılımı

Tanıttıcı Özellikler	Sayı	%	İçsel Doyum X±SD	Dışsal Doyum X±SD	Toplam İş Doyumu X±SD
İş arkadaşları ile ilişkilerin durumu			-	-	-
Normal	36	41.9	3.51±0.42	3.11±0.71	3.35±0.49
İyi	34	39.5	3.32±0.41	2.94±0.62	3.17±0.46
Çok iyi	16	18.6	3.72±0.38	3.33±0.61	3.56±0.44
Test			KW=8.1232 p=0.017	KW=3.605 p=0.165	p=0.044
Hastane yönetimi ile ilişkilerin durumu					
Kötü	14	16.3	3.51±0.42	2.80±0.73	3.22±0.49
Normal	43	50.0	3.33±0.39	2.96±0.59	3.18±0.44
İyi	29	33.7	3.66±0.42	3.37±0.65	3.55±0.48
Test			KW=10.889 p=0.004	KW=8.872 p=0.012	p=0.006
TOPLAM	86	100.0			

Çalışma ortamı



İş doyumu



Çalışma ortamı

İş yükü fazlalığı

Uzun çalışma saatleri

Hemşire-hasta oranı düşük olması

Mesleki statünün düşük olması

Ekip içi iletişim sorunları

Rol karmaşası

Malzeme ve ekipman eksikliği

Yöneticilerden destek alamama



**Olumsuz
Çalışma
Ortamı**



**İş Doyumunu
Azaltmaktadır**

The association of Chinese hospital work environment with nurse burnout, job satisfaction, and intention to leave

Li-feng Zhang,
Jin-bo Fang, PhD^b,
Jian Wang, MSN^f,

181 hastanede
9698 hemşire

Zheng, PhD^a,
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Jin-wen Zhu, PhD^a,

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^c School of Nursing, Fudan University, Shanghai, China

^d Department of Nursing, Xi'an Jiaotong University, Xi'an, China

Olumsuz Çalışma Ortamı

ARTICLE INFO

Article history:

ABSTRACT

The purpose of this study was to describe nurse burnout, job satisfaction, and

**iş doyumu
daha az**

**işten ayrılma niyeti
daha fazla**

Importance of work environments on hospital outcomes in nine countries

LINDA H
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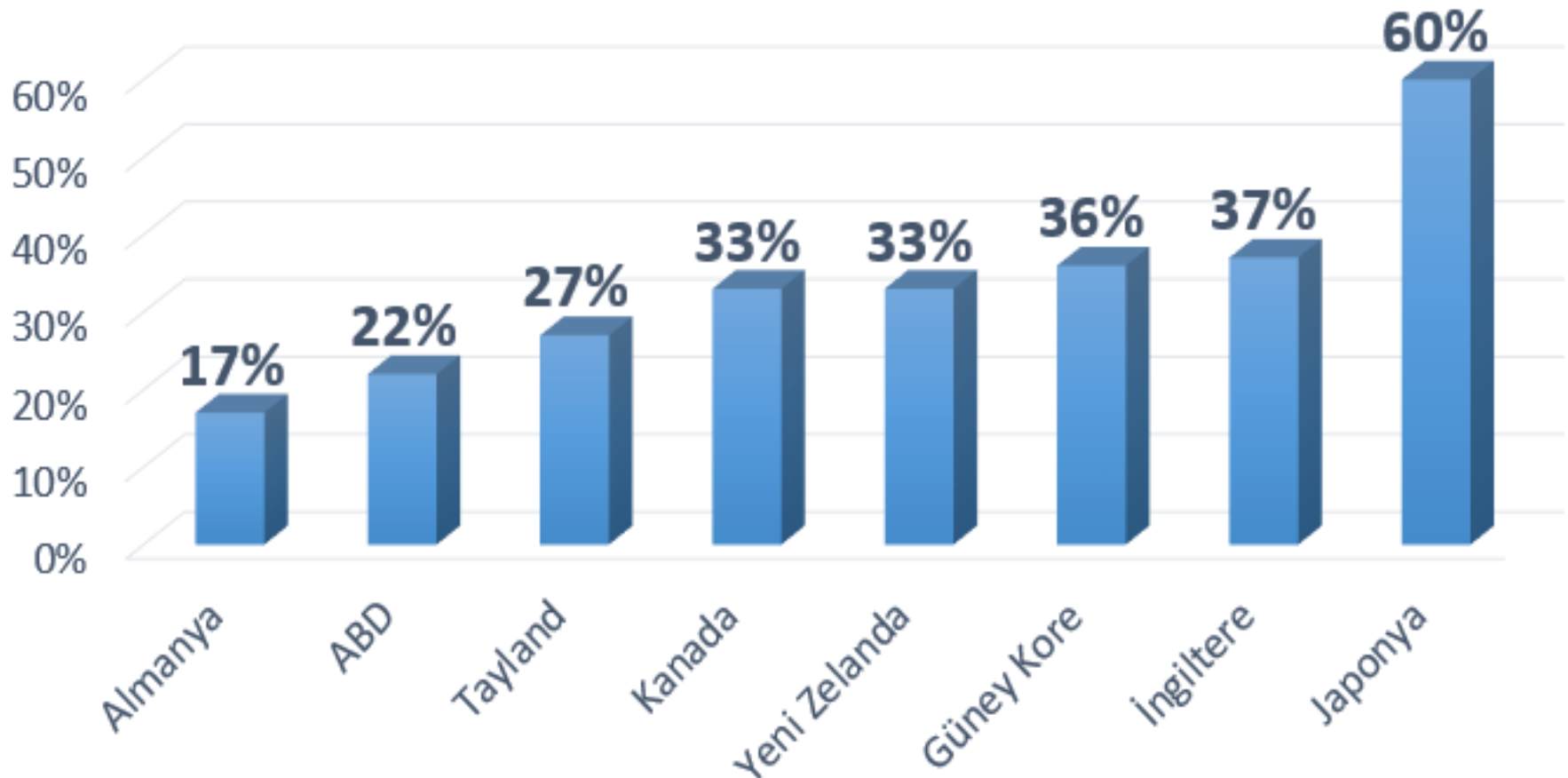
dissatisfac

Table 1 Numbers of hospitals and nurses in the study, by country

Country	Hospitals	Nurses	Nurses per hospital	
			Mean	Median
USA (2006)	762	39 148	51	36
China (2009)	121	6571	54	52
South Korea (2008)	59	4904	83	66
Thailand (2007)	39	8222	211	181
Japan (2006)	19	5956	313	283
New Zealand (2004)	26	3944	152	116
UK (1999)	60	9851	164	139
Canada (1999)	293	16 844	57	38
Germany (1999)	27	2676	99	89
Total	1406	98 116		

Importance of work environments on hospital outcomes in nine countries

İşlerinden Doyum Almadıklarını Belirten Hemşirelerin Oranı



Importance of work environments on hospital outcomes in nine countries

LINDA H. AIKEN¹, DOUGLAS M. SLOANE², SEAN CLARKE³, LUSINE POGHOSYAN⁴, EUNHEE CHO⁵, LIMING YOU⁶, MARY FINLAYSON⁷, MASAKO KANAI-PAK⁸ AND YUPIN AUNGSUROCH⁹

¹Center for Health Outcomes and Policy Research, University of Pennsylvania, 418 Curie Blvd., Philadelphia, PA 19104-4217, USA, ²Center for Health Outcomes and Policy Research, University of Pennsylvania, Philadelphia, PA, USA, ³University of Toronto, Toronto, ON, Canada, ⁴Northeastern University, Boston, MA, USA, ⁵Yonsei University, Seoul, South Korea, ⁶Sun Yat-sen University, Guangzhou, China, ⁷University of Auckland, Auckland, New Zealand, ⁸Tokyo Arikake University of Medical and Health Sciences,

Olumsuz Çalışma Ortamına Sahip Hastane Oranı

Accepted for publication 10 April 2011

Abstract

Purpose. To examine the effect of hospital work environment on patient care.

Design. Primary survey of nurses practising in 1406 hospitals in nine countries.

Main Outcome Measures. Nurse burnout, job dissatisfaction, confidence in patient care.

Results. High nurse burnout was found in hospitals in all countries except Germany, and ranged from roughly a third of nurses to about 60% of nurses in South Korea and Japan. Job dissatisfaction among nurses was close to 20% in most countries and as high as 60% in Japan. Close to half or more of nurses in every country lacked confidence that patients could care for themselves following discharge. Quality-of-care rated as fair or poor varied from 11% in Canada to 68% in South Korea. Between one-quarter and one-third of hospitals in each country were judged to have poor work environments. Working in a hospital with a better work environment was associated with significantly lower odds of nurse burnout and job dissatisfaction and with better quality-of-care outcomes.

%26 - %44

Changes in hospital nurse work environments and nurse job outcomes: An analysis of panel data

Ann Kutney-Lee *, Evan S. Wu, Douglas M. Sloane, Linda H. Aiken

Center for Health Outcomes and Policy Research, School of Nursing, University of Pennsylvania, Philadelphia, United States

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Nurse staffing
Nurse retention
Nurse work environments

ABSTRACT

Pensilvanya'daki 132 hastanede
1999: 42.000 hemşire
2006: 25.000 hemşire

leave current position, and job dissatisfaction, and to classify the quality of nurses' work environments at both points in time. A two-period difference model was used to estimate the dependence of changes in rates of nurse burnout, intention to leave, and job dissatisfaction on changes in work environments between 1999 and 2006 in 132 hospitals. Results showed that changes in work environments were associated with changes in burnout, intention to leave, and job dissatisfaction. The findings suggest that improvements in work environments can lead to improvements in nurse job outcomes.

tükenmişlik

İşten ayrılma
niyeti

memnuniyetsizlik

Changes in hospital nurse work environments and nurse job outcomes:
An analysis of panel data

Ann Kutney-Lee *, Evan S. Wu, Douglas M. Sloane, Linda H. Aiken

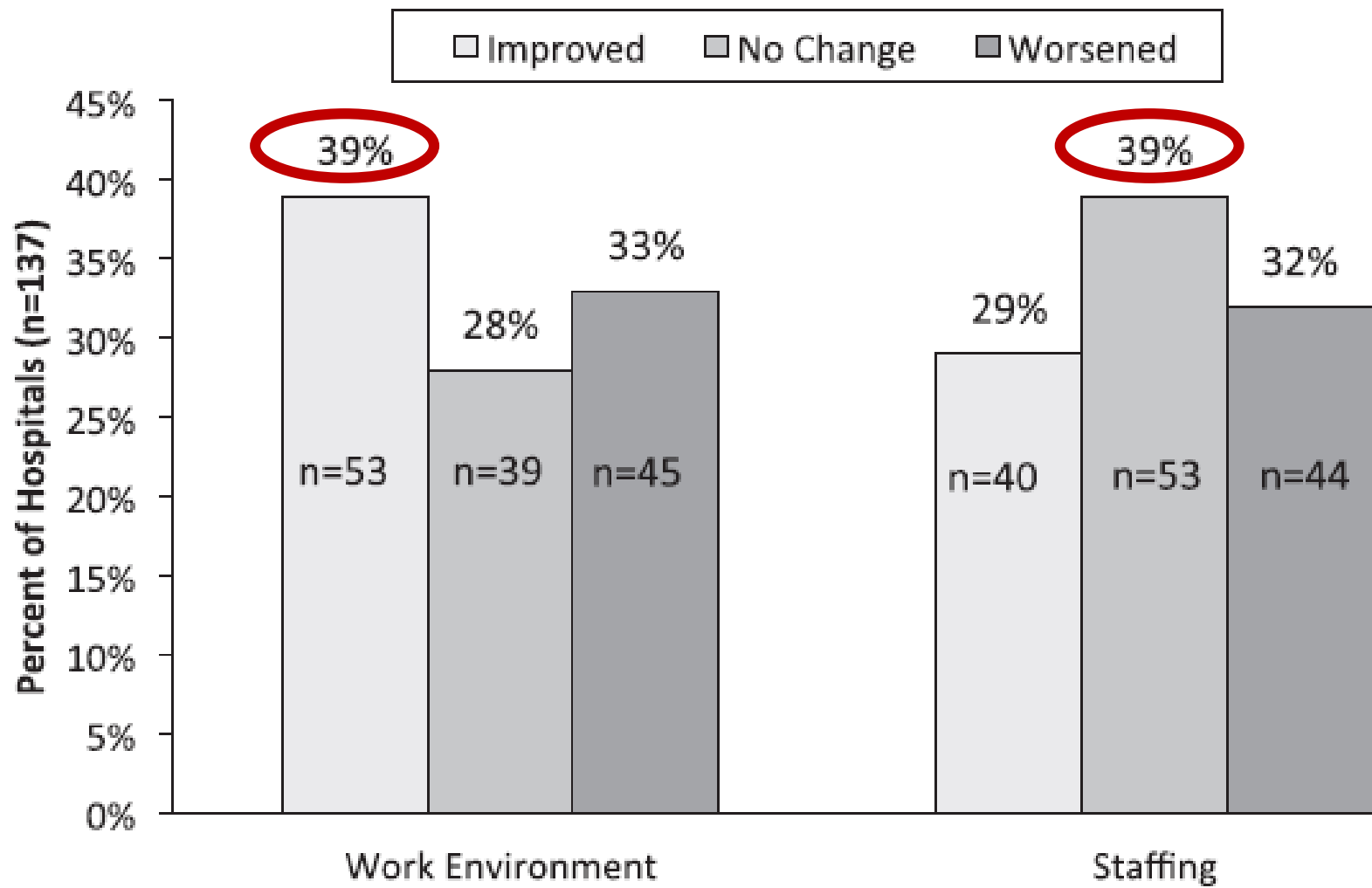


Fig. 1. Change in nursing organization characteristics from 1999 to 2006.
International Journal of Nursing Studies 50 (2013) 195–201

Table 2

Two-period difference model regression results: association between changes in work environment and staffing and changes in nurse outcomes ($n = 137$ hospitals).^a

	Estimate	SE	<i>p</i> -Value
Burnout			
Work environment	−6.42	1.77	<0.01
Staffing	−3.63	1.60	0.03
Intention to leave			
Work environment	−4.10	1.24	<0.01
Staffing	0.47	1.13	0.68
Job dissatisfaction			
Work environment	−8.00	1.46	<0.01
Staffing	−0.96	1.32	0.47

Çalışma ortamındaki iyileştirmeler ile
Tükenmişlik, işten ayrılma niyeti ve iş memnuniyetsizliği
oranlarındaki değişimlerin güçlü bir negatif ilişki vardır

Hemřirelerin iř doyumunun arttırılması ve kaliteli saęlık hizmetlerinin sunulması; saęlık alıřanlarının ***kapasite, performans ve saęlığını*** destekleyen alıřma ortamına baęlıdır





2007

Pozitif Uygulama- Çalışma Ortamı



*Olumlu Çalışma
Ortamları*



Kaliteli İş Yerleri



*Kaliteli Hasta
Bakımı*

ICN'nin hemşire iş gücü kriziyle ilgili kapsamlı inceleme raporunda; **olumlu çalışma ortamlarının ve organizasyon performansının** harekete geçilmesi gereken **beş küresel öncelikten biri** olduğu sonucuna varılmıştır

ICN 2014

HEMŞİRELER DEĞİŞİM İÇİN BİR GÜÇ : SAĞLIK İÇİN HAYATİ BİR KAYNAK



Olumlu çalışma ortamları, hemşirelerin iş doyumunu arttırmakla birlikte hastalardan elde edilen sonuçları iyileştirmektedir

Olumlu Çalışma Ortamlarının Ortak Özellikleri

İşe Alım
ve
Tutmada
Yenilikçi
Politika

Eğitim ve
Sürekli
Gelişim
Ortamı

Emeğin
Karşılığını
Alınması

Bilinçlen-
dirme
Program-
ları

Yeterli
Donanım
ve
Malzeme

Güvenli
Çalışma
Ortamı



Olumlu Çalışma Ortamlarının Ortak Özellikleri

Bu unsurlar 1980
yılında gündeme gelen

Magnet Standartları

ile bütünleştirilmiştir

İşe Alın
ve
Tutmada
Yenilikçi
Politika

Eğitim ve
Sürekli
Gelişim
Ortamları

Emeğin
Karşılığını
Alınması

Bilinçle
dirme
Program
ları





Amerikan Hemşireler Birliği

(American Nurses Association) tarafından 1983 yılında sağlık kurumlarında hemşire yöneticilerin hemşirelik uygulamalarını ve hasta bakım sonuçlarını mükemmelleştirmek için **14 ölçüt belirlemiştir.**



Bu ölçütlerin belirlenmesinde 1980 yılında hastanelerin ciddi boyutlarda hemşire ihtiyaçları neden olmuştur.

O dönemde birçok hastanede hemşire devir oranı oldukça yüksek ve hemşire açığı fazla iken, bazı hastanelerde hemşire devir oranı hem düşük, hem de yoğun iş başvuruları nedeniyle, diğer hemşireleri kuruma çekmekteydiler.

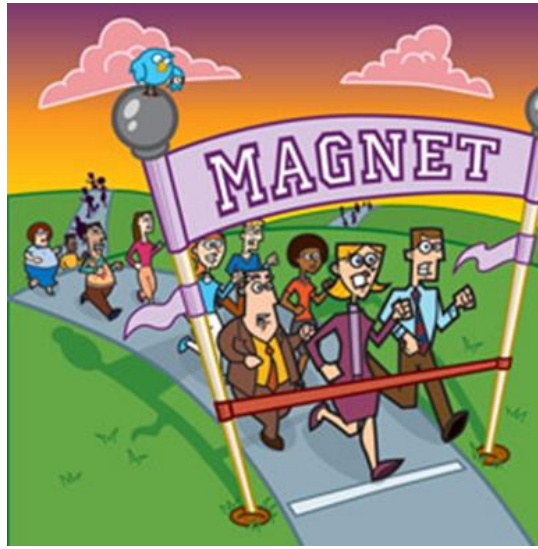


AMERICAN ACADEMY OF NURSING
transforming health policy and practice through nursing knowledge

Bu durum Amerikan Hemşirelik Akademisi'nin
dikkatini çekmiş ve 1981'de
hemşireleri kuruma çeken ve ellerinde tutan
sağlık kurumlarını “**mıknatıs hastane**” olarak
tanımlamıştır







1990 yılında Amerikan Hemşireler Derneği

Sağlık bakım organizasyonlarında hemşirelik hizmetlerinin mükemmelliğini onaylayan
Magnet Onaylama Programını başlatmıştır

ANCC MAGNET RECOGNITION PROGRAM®

The Magnet
organiz
and inn
Consum
credent
America
the lea
strategi

Amerikan Hemşireler Birliğinin alt
komitesi olan ANCC tarafından
Magnet onayı
verilmeye başlanmıştır.



Special Note: Magnet is Going Global
Effective February 1, 2016, all d
Magnet Recognition Program m
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DESIGNATION
for Initial Applicants
REDESIGNATION
for Magnet Facilities

405 Magnet recognitions worldwide



Mıknatıs hastanelerde hedef,

- en iyi donanıma ve eğitime sahip hemşireler,
- en iyi hasta uygulamaları,
- en iyi çalışma ortamı
- hasta ve hemşireler için en iyi sonuçlara ulaşmaktır



Mıknatıs hastane terimi;
kalifiye hemřirelerden oluřan,
personeli ekebilen ve tutabilen,
srekli olarak nitelikli bakım saėlayabilen bir
ortamı anlatmak iin kullanılmaktadır.



Mıknatıs hastaneler
kaliteli hemşirelik bakımı vermeyi amaç edinen
bütün hastaneler için birer
"model"
haline gelmiştir.



Magnet Hospital attributes in European hospitals: A multilevel model of job satisfaction

Yao-Mei Chen ^{a,b,*}, Mary E. Johantgen ^c

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^b Faculty of Nursing, College of Nursing, Kaohsiung Medical University, Taiwan

^c School of Nursing, University of Maryland Baltimore, USA

Belçika ve Almanya

15 hastane

4949 hemşire

**Magnet
niteliklerine
sahip olma ile
iş doyumunu
arasında
ilişki vardır**

Assessing Differences in Job Satisfaction of Nurses in Magnet and Nonmagnet Hospitals

Valda V. Upenteke, PhD, RN

Is there a difference in the level of job satisfaction

among
nonmagnet
hospitals
and
magnet
hospitals?

hospitals rated their perceptions of job satisfaction
while 16 nurses from the same hospitals were in-

terviewed for their perceptions of job satisfaction.

The analysis of the data revealed that the job satisfaction scores were

significantly higher in magnet hospitals than in nonmagnet hospitals.

responsiveness by magnet nurse leaders; and greater support of a

professional nursing climate at magnet hospitals as

evidenced by adequate staffing in the workforce.

lished a system of an autonomous, self-managed, self-

directed clinical

issues

and patient

adminis-

trative structures supported nurses' decisions about

patient care.¹ In all, supportive nursing leadership

professional qualities of the clin-

as the most important and

et hospital.¹

hospitals have been operating

variable research on their ef-

fectiveness has been limited. Since the early 1980s,

when the original magnet research was published,

many significant changes have occurred in the U.S.

healthcare system. Hospitals are merging with acute

Magnet ve non-magnet 4 hastane

305 hemşire

Assessing Differences in Job Satisfaction of Nurses in Magnet and Nonmagnet Hospitals

Valda V. Upente, PhD, RN

Table 4. Revised Nursing Work Index Job Satisfaction Questionnaire Mean Differences Between Magnet and Nonmagnet Hospitals*

	Magnet Hospitals	Nonmagnet Hospitals	Two-tailed <i>t</i> -tests	<i>P</i> -value
	Overall Score Mean Score	Overall Score Mean Score		
NWIR† Job Satisfaction Questionnaire	143.75 (n = 144) 2.93	125.33 (n = 161) 2.55	6.02	<i>P</i> < .001

*Overall score range, 4-196; mean range, 1-4; 1 = low, 4 = high.

†NWIR, Revised Nursing Work Index Job Satisfaction Questionnaire.



Nursing Support, Workload, and Intent to Stay in Magnet, Magnet-Aspiring, and Non-Magnet Hospitals

Susan R. Lacey, PhD, RN

Karen S. Cox, PhD, RN, FAAN

Kathleen C. Lorfing, MSN, RN

Susan L. Teasley, RN

Cathryn A. Carroll, PhD

Kathy Sexton, MA, BSN, RN

This study examined the differences between nurses' (N = 3,337) scores on organizational support, workload, satisfaction, and intent to stay between Magnet, Magnet-aspiring, and non-Magnet hospitals. The study was conducted using the Individual Workload Perception Scale, a valid and reliable tool

In its inception, the Magnet Recognition Program provided a template for organizing and supporting nurses with a professional work environment where nurses are true partners in care.¹ This early work was based on literature that retention of nursing staff is more likely when they work in an environment



Nursing Support, Workload, and Intent to Stay in Magnet, Magnet-Aspiring, and Non-Magnet Hospitals

Table 5. IWPS Workload Subscales by Magnet Status (ANOVA Results, Means, and SDs)

Subscale	Magnet	Magnet Aspiring	Non-Magnet	P Value
Magnet support	3.60 (0.034)	3.48 (0.016)	3.39 (0.043)	.000
Workload	4.08 (0.026)	3.98 (0.013)	3.66 (0.036)	.000
Intent to stay	3.88 (0.027)	3.76 (0.012)	3.53 (0.031)	.000
Nurse satisfaction	3.86 (0.028)	3.56 (0.015)	3.42 (0.034)	.000
	0.039)	3.72 (0.019)	3.64 (0.052)	.000
	0.024)	3.69 (0.012)	3.52 (0.028)	.000

Nurse Outcomes in Magnet® and Non-Magnet Hospitals

Lesly A. Kelly, PhD, RN, Matthew D. McHugh, PhD, JD, MPH, RN, CRNP, and Linda H. Aiken, PhD, RN, FAAN

Postdoctoral Research Fellow (Dr Kelly), Assistant Professor (Dr McHugh), Claire M. Fagin Leadership Professor of Nursing and Director of the Center for Health Outcomes and Policy Research (Dr Aiken), University of Pennsylvania, Philadelphia.

Abstract

The important goals of Magnet® hospitals are to create supportive professional nursing care environments. A recently published paper found little difference in work environments between Magnet and non-Magnet hospitals. The aim of this study was to determine whether work

ABD, 4 eyalet, 567 hastane

Magnet hastane: 4562 hemşire

Non-Magnet hastanelerden: 21 714 hemşire

Despite a strong evidence base over 2 decades showing superior work environments and better nurse and patient outcomes in Magnet®-recognized hospitals,¹ a recent study² published in *Journal of Nursing Administration* generated renewed debate over whether

J Nurs Adm. 2011 October ; 41(10): 428–433

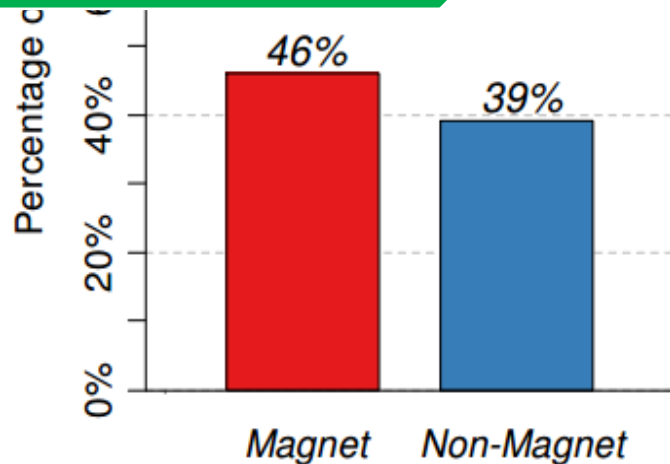
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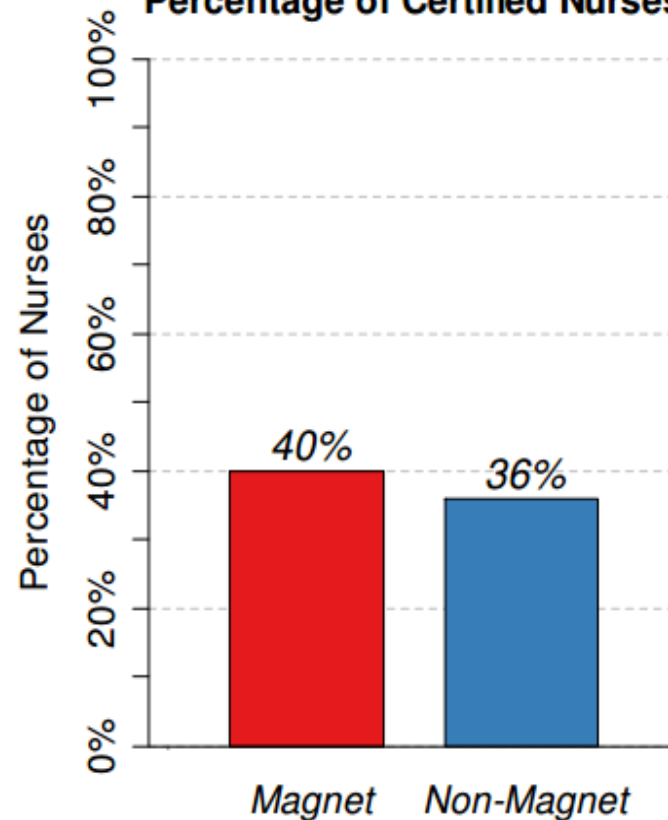
Magnet hastaneler



Percentage of Nurses Holding a BSN or higher



Percentage of Certified Nurses



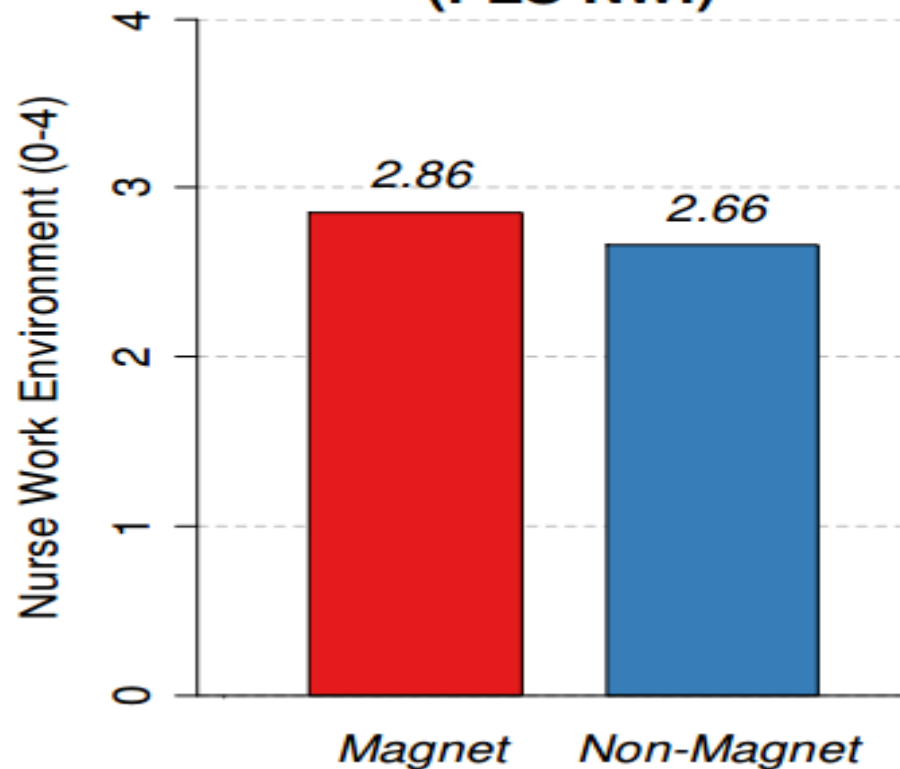
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Magnet hastaneler



Nurse Work Environment (PES-NWI)



Daha iyi
çalışma
ortamı

Hemşirelik İş İndeksi-
Hemşirelik Çalışma Ortamını
Değerlendirme Ölçeği

Nurse Outcomes in Magnet® and Non-Magnet Hospitals

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Magnet hastanelerde çalışan hemşirelerde



İş memnuniyetsizliği

$P < .05$
% 18
daha az

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Magnet hastanelerde çalışan hemşirelerde



Tükenmişlik düzeyi

% 13
daha az

$P < .05$

Çalışma ortamının hasta çıktıları üzerine etkisi



Lower Mortality in Magnet Hospitals

Matthew D. McHugh, PhD, JD, MPH, RN, Lesly A. Kelly, PhD, RN,† Herbert L. Smith, PhD,‡*

ABD, 4 eyalet

Magnet hastane: 56

Non-Magnet hastane: 508

641 187 hasta dosyası

Lojistik Regresyon analizi

Background:

for nursing
attracting and
recognition is
Magnets, and

Objectives:

risk-adjusted
Magnet hospitals

Method and

hospital data
regression mo
mortality and
Magnet versus
which differ
accounting fo

Results:

Magnet hospitals had significantly lower rates of in-hospital mortality and higher proportions of nurses with bachelor's degrees and

quality, and retention have emerged in a variety of industries

Lower Mortality in Magnet Hospitals

Matthew D. McHugh, PhD, JD, MPH, RN, Lesly A. Kelly, PhD, RN,† Herbert L. Smith, PhD,‡
Evan S. Wu, BA,§ Jill M. Vanak, MSN, RN,§ and Linda H. Aiken, PhD, RN§*

Magnet hastaneler

Mortalite Olasılığı

% 14
daha az

$P=0.02$

Başarısız Resusitasyon
Olasılığı

% 12
daha az

$P=0.07$



Comparison of Patient Outcomes in Magnet® and Non-Magnet Hospitals

Table 1. Analysis of Nurse Staffing Measures

	Magnet® (N = 19), Mean (SD), 70 Quarters of Data	Non-Magnet (N = 35), Mean (SD), 138 Quarters of Data	Statistical Significance, P ^a
General units			
THPPD	11.04 (1.63)	11.18 (1.96)	<.05
RN%	58% (7.25%)	61% (6.74%)	<.05
Intensive care units			
THPPD	21.08 (2.99)	20.65 (3.11)	ns
RN%	75% (6.09%)	77% (5.35%)	<.05

Abbreviations: ns, Nonsignificant; RN%, registered nurse skill mix; THPPD, total hours per patient day.

^at Test analysis.

general units and ICUs of Magnet and non-Magnet patients (1 in 7) experienced adverse events during



Comparison of Patient Outcomes in Magnet® and Non-Magnet Hospitals

Nozokomial
enfeksiyon

Bası ülseri

Mortalite



Sonu



Giderek artan hemşire eksikliği bütün sağlık kurumları için sıkıntılar doğuracaktır.

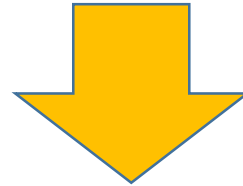


Çözüm Önerileri





Kaliteli Bakım İin



Saėlıklı İstihdam

Hemşire insan gücünün planlanması

Ülkemizdeki hemşire iş gücünden verimli bir şekilde yararlanılması ve hemşirelerin doğrudan bakım uygulamalarına yönlendirilmesi gerekmektedir



Geçerli ve güvenilir hasta/hemşire oranlarının, ancak iş yüküne dayalı hemşire insan gücü planlama yönteminin düzenli kullanılmasıyla elde edilebilir

*A nursing care classification system for assessing
workload and determining optimal nurse
staffing in a teaching hospital in China:
A pre-post intervention study*

Hemşire iş yükü ölçümlerinde
hemşire hasta oranından çok
hasta bakım gereksinimlerine odaklanılmalıdır

İş yükü ölçümünde,
**hasta sınıflandırma
sistemlerinin kullanımı**
hemşire gereksinimiyle
ilgili kararları vermede
temel gösterge olarak
kullanılmalıdır



Sağlıklı bir çalışma ortamı



Sağlıklı bir çalışma ortamı oluşturma sorumluluğu öncelikle yöneticilerin sonra tüm meslektaşların omuzlarındadır.

Hemşire iş gücüne daha fazla hemşire
eklemenin bir maliyetli



çalışma ortamını iyileştirmek aynı seviyede
bir kaynak kullanımını gerektirmez

Eğitimli
Hemşire
İş

Bu basit ve kanıta dayalı denklem sağlık
sisteminde ister küresel isterse de yerel
uygulansın,

Yüksek
Kaliteli

**Hemşire memnuniyeti
ve hasta bakım kalitesini arttırmak
için temeldir**

TEŞEKKÜR EDERİM...

